

Employment Opportunity The Management Council of the Ohio Education Computer Network

Seeks: Senior Technical Analyst

Effective: April 17, 2025

Application Deadline: May 5, 2025, at 4:00 pm

The Management Council of the Ohio Education Computer Network seeks an innovative and enthusiastic individual to join our data center operations team. The datacenter team provides secure computing service to a rapidly growing organization serving K12 schools and their regional Information Technology Centers (ITCs) throughout Ohio.

The successful candidate will play an integral role in the data center operations team that designs, maintains, implements and ensures availability for data center services. This includes server, storage, and network systems across a multi-datacenter architecture. The candidate will also be involved in maintaining application and data confidentiality, integrity, and availability. The position will have significant responsibilities on a team of operational staff and will work as a datacenter operations liaison with other Management Council teams. The candidate will possess a willingness to learn and stay current with industry tools, standards and practices as well as newly emerging technologies and their application to support the Management Council mission.

Qualifications

- A minimum of an associate degree in a technology related field. Advanced degrees and certificates are desired.
- A minimum of 5 years' experience in operating enterprise level data center technologies. Specific technologies include multiple VMware products as well as various storage architectures.
- Experience with LAN, routing, firewalls and knowledge of scripting to automate tasks.
- Experience managing and using Linux/Windows Servers.
- Ability to manage multi-faceted, complex projects and work with shifting priorities to meet strategic needs.
- Ability to provide leadership and key information to decision makers and make operational decisions as needed.

The successful candidate will be expected to be motivated and capable of working remotely in most cases. Evening and weekend work is possible with monitoring and remediation expected in the event issues arise. Occasional travel throughout Ohio will be required. This full-time, exempt position includes an excellent benefits package along with a salary commensurate with education, experience and the successful candidate's potential for excellence. The anticipated salary range for the position is \$75,000 to \$110,000 per year.

The job description is attached and is available on www.mcoecn.org careers site while this opportunity is open. Interested candidates should submit a cover letter and current resume to: Greg Buddelmeyer (hreg.net.org cover letter and current resume to: Greg Buddelmeyer (hreg.net.org).



The Management Council reserves the right to not fill or to repost the position if a successful candidate is not found. Every consideration will be given to underrepresented and nontraditional candidates. The Management Council does not discriminate on the basis of race, color, national origin, sex, disability, age, religion, military status, ancestry, genetic information or any other legally protected category in its employment decisions.

About the Management Council and the Ohio Education Computer Network

Ohio's Information Technology Centers (ITCs) work together through a statewide network known as the Ohio Education Computer Network (OECN). The Management Council represents and supports the collaborative efforts of the OECN, which implements a broad spectrum of academic and administrative technologies across Ohio's PreK-12 education system. While the ITCs and the Management Council are the key components of the OECN, other organizations collaborate in the OECN, including the Ohio Department of Education and OARnet. Ohio district and school customers are the primary beneficiaries of the system of services and support from organizations of the OECN.



Job Description Senior Technical Analyst Management Council of Ohio Education Computer Network

Reports to: Director and/or Project Manager

Overview: Implements and maintains hardware and software components in use by the

Management Council and its customers. Helps assess organizational technology needs and effectively works with coworkers to address these needs. Performs as the subject

matter expert in one or more technology domains.

Specific Duties:

- 1. Models and is able to perform all duties associated with the Professional Technical Analyst position.
- 2. Reviews internal and external customer requirements, associated solution alternatives, technical specifications, user acceptance testing plans, and other project documentation.
- 3. Evaluates and recommends vendors and products.
- 4. Reviews contracts and manages maintenance agreements.
- 5. Grows and maintains extensive knowledge in multiple subject areas used within the organization.
- 6. Performs such other relevant duties as may be assigned by the Director and/or Project Manager.

Core Principles

- 1. Performs as a reliable and effective member of the Management Council Team.
- 2. Conducts all work in a professional manner through excellent interpersonal skills, effective communication, courteous manners, a positive attitude, and cooperative demeanor.
- 3. Participates in on-going professional development as stipulated by the Management Council.
- 4. Remains free of any alcohol or non-prescribed controlled substance in the workplace throughout his/her employment with the Management Council.
- 5. Demonstrates professional ethical behavior and serve as an appropriate representative of the Management Council.
- 6. Adheres to all the rules and regulations of the Management Council and the State of Ohio.
- 7. Handles sensitive information with integrity and confidentiality.

Typical Performance Measures:

- 1. Performance of job duties in a consistently high manner.
- 2. Active participation in team meetings, professional development, and other collaborative activities.
- 3. Demonstrated willingness to provide skills, expertise, and experience in support of team members and Management Council staff.
- 4. Volunteers to lead or serve on projects of the Management Council or ITCs.
- 5. Displays a positive attitude and is considerate and professional in sharing ideas and discussing ideas proposed by others.

6. Meets or exceeds any standard benchmarks available for evaluation of performance.

Qualifications:

- 1. Four or more years of post-secondary education or eight or more years equivalent experience working with and supporting technology, tools, and solutions in education or similar industry.
- 2. Experience with major business application such as word processing, spreadsheets, presentation tools, and email.
- 3. Proven ability to learn, understand, and apply technical subjects including new tools and emerging technology solutions.
- 4. Experience installing and supporting enterprise applications or other large-scale platforms.
- 5. Proven ability to learn, understand, and apply technical subjects including new tools and emerging technology solutions.
- 6. Ability to occasionally drive and travel throughout Ohio as needed.
- 7. This position may require the ability to lift and move equipment weighing 30-50 lbs.

Position Status:

- 1. This has been determined to be an exempt position under the Fair Labor Standards Act.
- 2. This is a 12-month position and is evaluated annually.

BOT Adopted: 5/7/2020 2